

If your service request needs to be completed within two (2) business days, please do not use this form.

**HUNTSVILLE UTILITIES
CONTRACT FOR UTILITIES
RESIDENTIAL**
(Please type or print clearly.)

NAME:	Maiden:	
ADDRESS INFORMATION		
SERVICE ADDRESS:		
(Permanent 3" numbers must be affixed to your house.)		
MAILING ADDRESS:		
(If different from service address.)		
Home Telephone:	Work Telephone:	
Email Address:	Cell Phone:	
Date Services requested: (Monday-Friday only. Please allow two (2) business days to process your service request.)		
All water faucets and electric breakers must be in the OFF position to prevent charge for additional field trip.		
PERSONAL INFORMATION		
Social Security Number:	Date of Birth:	
Driver's License: State:	Number:	
Last Residence:		
Name of Employer:		
Spouse or Roommate		
First:	Middle:	Maiden:
Name of Employer:	Work Phone:	
Name of Nearest Relative:	Relationship:	
Relatives Address:		
SERVICES REQUESTED:		
Electric:	House:	Own: or Rent:
Gas:*	Apartment:	
Water:	Duplex:	Rent From?
Sprinkler:	Mobile Home:	
* If lighting gas pilot is required, please let us know. Someone will need to be at the location for us to do this.		
Complete ONLY if new service:	Overhead Service:	or Underground Service:
NOTE: ALL INSPECTION REQUIREMENTS MUST BE SATISFIED BEFORE SERVICE CAN BE CONNECTED ON ANY NEW OR REMODELED RESIDENCE. MAIN ELECTRIC BREAKER AND WATER MUST BE OFF.		

This signed agreement ("Written Authorization"), or the Online or voice authorizing Customer's decision to make an application for utility service (s) from Huntsville Utilities ("Online Application" or "Application via Telephone"), coupled with these Terms and Conditions, is binding and is all-encompassing and embodies the entire Agreement and mutual understandings between both parties. The undersigned agrees to pay for said services as measured by the City's meter according to rates applicable at the above address and any other location that may be incurred as a result of a request to transfer the account until Huntsville Utilities receives a request to disconnect services. The applicant agrees that this application is subject to the City's Ordinances, and its Rules and Regulations now in force or as may hereafter be adopted, copies of which are open for inspection at the office of the City, and that such Ordinances, Rules and Regulations are a part of this agreement.

The applicant agrees that this agreement is subject to the City's Ordinances and its Rules and Regulations, as well as Huntsville Utilities' Customer Data Privacy Policy, now in force or as may hereafter be adopted, copies of which are open for inspection at the office of the City, and that such Ordinances, Rules, and Regulations are a part of this agreement. Huntsville Utilities' Customer Data Policy is available on our website at <http://hsvutil.org>. This Privacy Policy tells you about the personal information we collect and how we use, retain, disclose, and protect your personal information.

A service fee will be charged for any remittance returned from any financial institution. If Huntsville Utilities retains an agency, attorney, or pursues other legal remedies to collect any amount owed, the undersigned will be obligated to pay all of Huntsville Utilities' cost for legal and collection expenses, including, but not limited to, principal and interest.

As security for payment of bill for services rendered, any deposit on file may accrue interest at such rate and after such holding period as may from time to time be determined by the utility boards and will be refunded after services have been discontinued less any unpaid balance then due the City of Huntsville Utilities. The deposit is non-transferable and will not be considered as part of any bill where service is continued. The applicant agrees to permit authorized agents of the City free access to the premises of the consumer for the purpose of inspecting, reading, repairing, or removing property of the City.

Please mail the completed and signed contract, a copy of two valid forms of identification and a \$355.00 security deposit and connection fee to:

Customer Signature: _____

Date: _____

HUNTSVILLE UTILITIES
P.O. Box 2048
Huntsville, AL 35804